



Gas Grill WHITE GLOVE TREATMENT

Included at no extra cost with each installed grill

- 1) Our professional, uniformed installer will call you within 48 hours to set up a convenient time for your installation.
- 2) We hand dig for the installation of the gas line from the gas meter/house stub out to the gas grill location. When we are through, it will be difficult to tell that a gas line was run in your yard.
- 3) We will unpack & assemble the grill as well as remove all laser paper and wrapping materials and polish the grill.
- 4) We will assemble the gas grill according to the manufactures guidelines and double check all fasteners and fittings for tightness.
- 5) We will also perform a safety check of the entire system, for gas leaks.
- 6) Post mount grills will have the post base secured in the ground with concrete for added stability.
- 7) All packing containers, trash, etc. will be removed from the customer's home.
- 8) Our professional, uniformed installer will then give the customer an introduction of how to properly light and operate the grill.
- 9) The installer will give the customer all owner paperwork that came with the grill.
- 10) The installer will remove and haul off the customer's old grill.
- 11) Customer will also receive a voucher worth 25% off their next purchase of any cool new grilling accessories they may discover that they need after using their grill.
- 12) Within the one-year anniversary of the installation, we will return to the customer's home to check the operation of their grill, safety check for leaks, replace batteries, tighten any loose nuts, etc. Customer is to call 281 376 5200 to schedule.



Gas Log White Glove Treatment

Included at no extra cost with each installed set of gas logs

- 1. Our professional, uniformed installer will call you within 48 hours to set up a convenient time for your installation.**
- 2. We will unpack & install the gas logs to the manufacturer's specifications.**
- 3. We will also perform a safety check of the entire set, for gas leaks.**
- 4. All packing containers, parts bags, trash, etc. will be removed and hauled away from the customer's home.**
- 5. Our professional, uniformed installer will then give the customer an introduction of how to properly light and operate the gas logs.**
- 6. The installer will give the customer all homeowner paperwork that came with the logs and ask him/her if they have any questions regarding the operation of their logs.**
- 7. The installer will remove and haul off any preexisting grates, logs, log lighters, etc that the customer may no longer want.**
- 8. When the installer enters the customers home he will remove his shoes first OR put on disposable "booties" over his shoes before entering the home.**